

Doing it the right way.



Property Managers Association Scotland Code of Practice

0333 240 8325
enquiries@lpmonline.co.uk
www.lpmonline.co.uk

Property Managers Association Scotland

As members of the Property Managers Association Scotland Limited (the Association), Life Property Management undertake to comply with the Code of Practice which has been drawn up by the Association to promote and foster the efficient management of all classes of heritable property and the highest standards of practice of Property Managers.

Code of Practice

- Life Property Management has a general duty of fair dealing towards fellow Members of the Association.
- In carrying out their duties, Life Property Management will comply with the Property Factors (Scotland) Act 2011 and the Code of Conduct issued in terms thereof and further, will use all reasonable endeavours to ensure all other legal and statutory requirements are observed and acted upon.
- Life Property Management shall uphold the Code of Practice and co-operate with fellow Members and the Council of the Association to enforce decisions on any matter arising from its application. Life Property Management shall procure that their principals, partners, directors, associates and employees act in a matter consistent with the Code.
- Life Property Management shall use all reasonable endeavours to employ the highest standard of management in carrying out their duties and shall seek to promote the highest standards of management throughout the profession of property managers by encouraging continuing, professional and vocational education opportunities among their staff.
- Life Property Management shall not engage in any practice nor be seen to conduct him or herself in any manner which is considered in a reasonable opinion of the Council of the Association to be detrimental to the reputation of the Association or the reputation and interest of the Property Managers' profession.
- The Association will only consider any allegation of a breach of the Code of Practice against a member at the instance of a member of the Association or the Council of the Association.

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Glasgow Office:
Regent Court, 70 West Regent Street,
Glasgow G2 2QZ
T: 0333 240 8325 | **F:** 0141 333 1116
E: enquiries@lpmonline.co.uk

Aberdeen Office:
Westpoint House, Prospect Road
Arnhall Business Park, Westhill AB32 6FJ
T: 01224 737 272 | **F:** 01224 766 901
E: enquiries@lpmonline.co.uk

www.lpmonline.co.uk