

Doing it the right way.



# Dedicated Estates Management

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www.lpmonline.co.uk

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## Proactive Property Management is the **lpm** standard

Each and every **lpm** development has a dedicated Estates Manager responsible for the delivery of all aspects of the Property Management brief. Carrying out regular site inspections at each development within the Estates Manager's Portfolio is critical to this proactive approach to Property Management that is the **lpm** standard.

## Our Estates Managers

Our Estates Managers have a variety of different core skills and experience across the construction, insurance, electrical and financial sectors and importantly all have great customer care experience. They are also dedicated and have a personal and customer focused approach, that we believe benefits homeowners, particularly in building trusted relationships.

The **lpm** Management Team carefully select the most suitable Estates Manager, relative to the particular requirements of a development. This selection is based primarily on the personal qualities, transferable skills and accreditations that will most benefit the development concerned.

## It is the responsibility of the dedicated Estates Manager to:

- Bullet Inspect property maintenance levels and identify repairs or improvement works required
- Progress Contractor Specifications and Service Level Contracts
- Assess 'on site' that repairs and improvement works have been completed to the highest standard
- Meet with Clients during Site Inspection Visits
- Publish Estates Manager Site Inspection Schedules in advance, online at **My lpm**
- Publish Estates manager Site Inspection Reports online at **My lpm**
- Manage Planned Property and Grounds Maintenance Programmes



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**lpm** are committed to proactive and dedicated Estates Management

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